End User Services: Customer Relationships & Quality

Sr. Director, IT Client Management & Service Center
Bennett, Bernard

Customer Relationships
Jarrett, Candace
Sr. Technology Customer Relationship Manager
Moncreif, Selena
Technology Customer Relationship Manager

Quality
Gentile, Diane
Manager, Quality Assurance

Gaston, Valerie
Quality Assurance Analyst

Dhawan, Anu
Quality Assurance Analyst
End User Services: Clinical Operations

Director, End User Services
Webb, Nancy

Rogoz, Mike
Operations Supervisor - Clinical Liaison

Done, Rachel
Technology Support Specialist - Clinical Liaison

Held, Alex
Technology Support Specialist - Clinical Liaison

Thomas, Jason
Technology Support Specialist - Clinical Liaison

Manson, Sally
Technology Support Specialist - Clinical Liaison

OPEN (new time-limited)
Technology Support Specialist - Clinical Liaison

Delgado, Lee
Technology Support Specialist - Clinical Liaison

McGuire, Scott
Technology Support Specialist - Clinical Liaison

Calvin, Jonathon
Technology Support Specialist - Clinical Liaison

Norman, Karoz
Technology Support Specialist - Clinical Liaison

OPEN (new time-limited)
Technology Support Specialist - Clinical Liaison

OPEN (new time-limited)
Technology Support Specialist - Clinical Liaison

Pusa, Suzanne
Business Analyst III

Clinical Implementations
End User Services: Desktop Engineering

Director, Desktop Engineering
Menke, Mike

Desktop Integration and Engineering
- Luciano, Craig
  Manager, Technical Services
- Wojtysiak, Paul
  Desktop Engineer III
- Wolfert, Eric
  Desktop Engineer I
    - Clinical Liaison
- Winberry, Matt
  System Engineer III
- Poertner, Larry
  System Engineer IV

Desktop and Client Application Management
- Sleeter, Kevin
  Manager, Technical Services
  - Ackerman, Ralph
    Desktop Engineer II
  - Jones, David
    Desktop Engineer I
  - Poertner, Josh
    Desktop Engineer II
  - Nuebling, Damon
    Desktop Engineer II
  - Kleeschulte, Bill
    Desktop Engineer II
  - OPEN (Leisure)
    Desktop Engineer II
  - Pipper, John
    Desktop Engineer II
  - OPEN (McLeod)
    Desktop Engineer I
  - Noland, Isaac
    Desktop Engineer I
  - Kirsch, Robert
    Desktop Engineer II
  - OPEN (Bohrmann)
    Desktop Engineer II
  - Summers, John
    System Engineer III
    - Clinical Liaison
End User Services: Service Delivery-Shared IT Services
End User Services: Student Technology Services

Director, Student Technology Services
Holmes, Sherry

Oliver, Jared
Manager, Technical Services

Jackson, Oana
Programs Manager, STARS

Burr, Garrie
Operations Supervisor, STS

Kaskowitz, Louis
Project Manager II

Hindes, Ted
Project Manager II

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End User Services: AV / Emergency and Incident Response

Director, AV, Media, Incident Management Communications
Arthur, Matthew

School Operations
- Phillips, Tony
  Manager, Media Technology
- Hunter, Kevin
  Audiovisual Production Support Specialist
- Henze, Braden
  Audiovisual Production Support Specialist
- Fields, Terrell
  Audiovisual Production Technician II
- King, Russ
  Audiovisual Production Technician I
- Mack, Stephen
  Audiovisual Production Technician I

Enterprise Operations
- Buchanan, Beth
  Multimedia Specialist
- OPEN (Hunter)
  AV Production Technician II
- Bauer, Andrew
  Video Engineer

Projects
- Hardin, Tiffany
  Project Coordinator