2017 has been a year for modernizing IT services at the university. With a focus on digital optimization, data and ease of use, WashU IT has delivered services that meet the emerging expectations of the user community. Take a look at some of the IT highlights.

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Email Safety Training Aims to Heighten Cyber Threat Awareness

In November, the WashU Information Security Office (ISO) issued a mandatory email safety training in an effort to improve the university’s cyber defenses against phishing, a common cyber attack. The training focuses on identifying types of phishing schemes, recognizing the warning signs of scams and knowing who to contact if things seem phishy.

Phishing is the most common type of cyber attack affecting organizations like ours. Phishing attacks can take many forms, but they all share a common goal of getting the email recipient to share sensitive information—such as login credentials, credit card information or bank account details—resulting in identity theft and usually financial loss.

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New Box Training Now Available
As more departments move to Shared IT Services, the request for additional in-person Box training has increased. As a result, WashU IT now offers more ways to learn about WUSTL Box.

Using WUSTL Box effectively offers many opportunities for the university. It provides secure storage that is accessible anywhere, gives data owners the ability to collaborate internally and externally, and offers the freedom to remove access when required.

WashU IT Observes National Cyber Security Awareness Month
October is recognized as National Cyber Security Awareness Month (NCSAM), a time to raise awareness of the technology threats we face each day and to learn how to better protect our information, devices and ourselves. In observing NCSAM, the WashU Information Security Office (ISO) and the Office of the Chief Information Officer (OCIO) hosted a number of events to educate the WashU community on our shared responsibility in information security.