End User Services: Customer Relationships & Quality

Sr. Director, IT Client Management & Service Center
Bennett, Bernard

Customer Relationships
- Jarrett, Candace
  Sr. Technology Customer Relationship Manager
  OPEN (Jarrett)
  Technology Customer Relationship Manager
- Moncreif, Selena
  Technology Customer Relationship Manager

Quality
- Gentle, Diane
  Manager, Quality Assurance
  Gaston, Valerie
  Quality Assurance Analyst
- Dhawan, Anu
  Quality Assurance Analyst
**End User Services: Clinical Operations**

Director, End User Services
Webb, Nancy

- **Tihen, Doug**
  - Operations Supervisor - Clinical Liaison

  - **Done, Rachel**
    - Technology Support Specialist - Clinical Liaison

  - **Held, Alex**
    - Technology Support Specialist - Clinical Liaison

  - **Thomas, Jason**
    - Technology Support Specialist - Clinical Liaison

  - **Manson, Sally**
    - Technology Support Specialist - Clinical Liaison

- **Delgado, Lee**
  - Technology Support Specialist - Clinical Liaison

  - **McGuire, Scott**
    - Technology Support Specialist - Clinical Liaison

  - **Calvin, Jonathon**
    - Technology Support Specialist - Clinical Liaison

  - **Norman, Karoz**
    - Technology Support Specialist - Clinical Liaison

Clinical Implementations

Pusa, Suzanne
Business Analyst III
End User Services: Student Technology Services

Director, Student Technology Services
Holmes, Sherry

Hindes, Ted
Project Manager II

Olver, Jared
Manager, Technical Services

Jackson, Oana
Programs Manager, STARS

Burr, Garrie
Operations Supervisor, STS

Kaskowitz, Louis
Project Manager II
End User Services: AV / Emergency and Incident Response

Director, AV, Media, Incident Management Communications
Arthur, Matthew

School Operations
- Bauer, Andrew
  Audiovisual Production Support Specialist
- Henze, Braden
  Audiovisual Production Support Specialist
- Fields, Terrell
  Audiovisual Production Technician II
- King, Russ
  Audiovisual Production Technician I
- Mack, Stephen
  Audiovisual Production Technician I

Enterprise Operations
- Buchanan, Beth
  Multimedia Specialist
- Hunter, Kevin
  Multimedia Specialist
- OPEN (Baird)
  Video Engineer

Projects
- Hardin, Tiffany
  Project Coordinator

Phillips, Tony
Manager, Media Technology
End User Services: Service Delivery-Shared IT Services

- Director, Service Delivery: Swan, Sharon
- Hammound, Daniel
  - Operations Supervisor
- Milberg, Derek
  - Operations Supervisor
  - Ruzich, Clinton
    - Technical Support Specialist
  - Files, Marcus
    - Technical Support Specialist
- Battig, Joe
  - Tech Support Analyst I
- Myers, Noelle
  - IT Project Manager I
- Sterling, David
  - Implementation Project Manager
- OPEN (Jacobsmeier)
  - Operations Supervisor
- Landfried, Mike
  - Operations Supervisor
- Wise, Alice
  - Operations Supervisor
- Thayer, Steven
  - Technical Support Specialist
Shared Infrastructure

Exec Director of Shared Infrastructure
Welker, Edward

SOC
- Director, Shared Infrastructure
  Johnson, Martin

Platform Engineering
- Director, Shared Infrastructure
  Hoyt, Justin

Network Engineering
- Director, Shared Infrastructure
  Hager, Craig

Enterprise Engineering
- Director, Shared Infrastructure
  Zweifel, Daniel
Shared Infrastructure: Network Engineering

Network
- Gentry, Mitch
  Manager, Network Engineering
- Becker, Jason
  Network Engineer III
- Huels, Christopher
  Network Engineer II
- Stegmann, Andy
  Network Engineer II
- Marentette, Joseph
  Network Engineer III
- Hiele, Lynn
  Network Engineer II
- Steinmeyer, Craig
  Network Engineer II
- Walls, Rick
  Network Engineer III
- Allen, Wes
  Network Engineer I

Telecommunications
- Hogan, Ann
  Asst Director, Telecommunications
- Prost-Domasky, Janine
  Sr Telecommunications Coordinator
- Saunders, William
  Telecommunications Analyst
- Lee, Kathleen
  Telecommunications Specialist

Infrastructure Services
- Vandeloo, Carl
  Manager, Shared Infrastructure
- Toliver, Jimmy
  Network Technician I
- Phillips, Jim
  Network Technician I
- Koelling, Brett
  Network Technician II
- Geisz, Ben
  Network Technician I
- Androff, Matt
  Network Technician III

Data Center Management
- Brooks, Barrington
  Manager, Shared Infrastructure
- Flynn, Tim
  Network Technician II
- Firebaugh, Brent
  Network Technician II

Construction Management
- Rouse, Lee
  Manager, Network Engineering
- Carter, Marvin
  Network Technician III
- Rahn, Jarrod
  Network Technician III
- Roeb, Car
  Network Technician III

Project Management
- Carr, Terri
  IT Project Manager I

Infrastructure
- Murray, Jason
  Infrastructure Architect
Shared Infrastructure: Enterprise Engineering

Director, Shared Infrastructure
Zweifel, Daniel

Barton, Greg
Manager, Technical Services
Mulchek, Paul
Systems Engineer IV
Whipple, Greg
Systems Engineer
Malawy, Paul
Systems Engineer III

Howard, Thomas
Manager, Shared Infrastructure
Portillo, Roger
Systems Engineer II
Schmidt, Rob
Systems Engineer IV
Berra, Tory
Application Developer III
Smith, David
Systems Engineer III
Gerold, Doug
Systems Engineer II

Architect
Koch, Kenneth
Infrastructure Architect

Johnson, Sidney
Manager, Shared Infrastructure
Allard, Rick
Systems Engineer III
Buecker, Robert
Systems Engineer II
Thompson, Tommy
Systems Engineer III
Woodruff, Michael
Systems Engineer IV
Enterprise Applications: Design & Build

Senior Director, Enterprise Applications
Sugathan, Rooji

Assistant Director, Enterprise Applications
Stephen, John

Configuration & Quality Management
- Walters, Joe Systems Engineer IV
- Wilton, Rhonda Application Developer I
- Weatherburn, Troy Application Developer Lead
- Harashe, Michele Technical Training Specialist

OPEN (Kogos) Publications Editor

Architecture
- Leingang, Karen Application Developer II
- Peppers, Kevin Application Developer II
- Paul, Kara Application Developer I

Director, Enterprise Applications
Westlund, Steve

- Clevenger, Jason Applications Architect
- Deffenbaugh, Mark Technical Architect
- Sparks, Steve Technical Architect

- Woolard, Sherri Solutions Architect
- Moore, Ron Contractor
Enterprise Applications: Design & Build (continued)

Senior Director, Enterprise Applications
Sugathan, Rooji

Director, Enterprise Applications
Edwards, Josh

Assistant Director, Enterprise Applications
Lawton, Brian

Boaten, Veleria
Application Developer III

Lancaster, William
Application Developer II

Commerford, Sharon
Application Developer III

Mar, David
Application Developer II

Drullat, Karen
Application Developer III

Montgomery, Charles
Application Developer Technician

Gossett, Kelly
Application Developer I

Parihar, Raj
Application Developer II

Karenbrok, Kristina
Application Developer Lead

Paul, Ryan
Application Developer Lead

Sutaria, Meera
Application Developer III

Allison, Jeff
Application Developer Lead

Raske, Sarah
Application Developer II

Blackwell, Brett
Application Developer III

OPEN (Viseysky)
System Engineer II

Duggan, Paul
Application Developer II

McDuffie, Timothy
Application Developer I

Kallbrier, Bill
Application Developer III

Mitchell, Scot
Application Developer I

Mathis, Paul
Application Developer II

Burroughs, Vivian
Application Developer III

Craig, Mark
Assistant Director, Enterprise Applications

Assistant Director, Enterprise Applications
Lawton, Brian

Application Developer Lead

Application Developer Lead

Application Developer

Application Developer

Application Developer

Application Developer

Application Developer

Application Developer

Application Developer

Application Developer

Application Developer

Application Developer