CONNECTED
Washington University Technology Digest

We deliver an integrated, responsive and secure technology environment that advances and supports exceptional learning, research, innovation and patient care.

Washington University in St. Louis
OFFICE OF THE CHIEF INFORMATION OFFICER

JUNE/JULY 2015

Welcome to Connected, the WashU technology digest!

Connected is a news, events and announcements digest from the Office of the Chief Information Officer.

Events

IT Governance Shared Infrastructure Domain Committee Meeting

Tuesday, July 14
2:00-3:00 pm

Click here for more information.

Unit Representatives Group Meeting

Thursday, July 16
2:00-4:30 pm

Click here for more information.

IT Professional Development Book Club

Please join us for discussion about a wide range of books relevant to the IT professional. Contact Marcia Mannen (marcia@wustl.edu) for more information. All are welcome! **Learn more...**

Next meeting:

Thursday, July 23
1:00-2:00 pm

Eads Hall

FY2017 IT Capital Investment and Shared Services Proposal Process Open

Monday, August 3
ends September 15, 2015

Click here for more information.

A Year in Review

Extended wi-fi, cloud storage and collaboration, and a new model for IT service delivery—the 2014/2015 year was one of transformative beginnings for information technology at Washington University. Take a look back at some IT highlights.

Summer 2014

- IT Governance begins at Washington University to improve IT at WashU by developing a coordinated vision of IT that serve's the university's mission. **Read more...**

Fall 2014

- The first IT Capital Investment and Shared Services Proposal process begins to prioritize IT requests, foster collaboration and align IT investments to WashU strategic plans. **Read more...**
- Office 365 migrations completed for George Warren Brown School of Social Work, Olin Business School, Sam Fox School of Design & Visual Arts, and the Central Fiscal Unit (CFU).

Winter 2014

- WUSTL Box—a WashU-provisioned, cloud based content storage and collaboration service—launched. **Read more...**

- The Shared IT Services Program to transform the WashU IT landscape launched. **Read more...**
- The Eduroam wireless network launched on the Danforth campus, providing secure, WUSTL KEY-enabled wireless network access to WUSTL students, faculty, staff and sponsored affiliates at participating institutions around the world. **Read more...**

Spring 2015

- WashU signs an agreement with AT&T establishing a peering relationship to remedy poor remote network connectivity to the university. **Read more...**
- Learn@Work—a cloud based, WUSTL Key enabled university learning management system designed to provide a more consolidated and streamlined training experience—launched. **Read more...**
- The first IT Capital Investment and Shared Services Proposal process completed. IT Governance committees approve nine proposals. **Read more...**
- Office 365 Pro Plus launched for WashU Danforth campus faculty and staff, extending Microsoft Office access to five devices and enabling OneDrive cloud storage. **Read more...**

Summer 2015

- Major wireless upgrades completed on the Danforth campus. **Read more...**
- The new Washington University Information Technology organization is formed, a unification of Information Services and Technology, Central Information Technology Services and the Department of Medicine IT organizations. **Read more...**

New WashU Technology Procurement Policy

In July, the Washington University Resource Management Office and the Office of the Chief Information Officer will launch the Washington University Technology Procurement Policy. The new policy will provide a defined process for both the new and recurring procurement (through purchase or lease) of computer hardware (costing at least $150,000), software and services (costing at least $50,000) using Washington University funds or grant funds administered by Washington University. The policy will help leverage the IT investment, ensure alignment with the IT strategy and improve the quality of vendor contracts. It is an integral part of both the university's information technology strategy and overall cost containment strategy to support the institution's academic missions of teaching, patient care and research.

WUSTL Box Now Accepting 15GB File Uploads

The WUSTL Box maximum file size limit for uploads has increased to 15GB. Now you can upload larger files for storage and collaboration. Remember, you can access your WUSTL Box content from anywhere with a just few clicks on a desktop, laptop or mobile device. It's the secure and easy way to store and manage over 200 types of digital files.

Shared IT Services Program Updates

Announcing the New Washington University Information Technology

In December, the Office of the CIO (OCIO) announced the Shared IT Services Program , a program to transform information technology at Washington University. The first step toward this vision is creating a trusted IT organization. Over the past few months significant work has been completed on the path to that milestone. Most recently, on June 23, the OCIO announced Information Services and Technology (IS&T), Central Information Technology Services (CITS) and the Department of Medicine IT organizations as a unified, end user-focused organization under one organizational structure aptly called Washington University Information Technology (IT).

The creation of the new Washington University IT organization represents the starting point of an innovative transformation that will continue to evolve. This is an exciting time for IT at Washington University in St. Louis as we continue on towards this vision. Learn more about this transformation here.

Program Updates

The unification of information technology into the new Washington University IT organization enables progression of the Shared IT Services Program. Through this program, we will create an infrastructure and service platform that facilitates the seamless sharing of information and positions the university for strategic advancement. We are moving toward the launch of multiple Shared IT Services projects. Those include:

- End User Services
- Shared IT Infrastructure
- IT Service Management
- Washington University School of Medicine Email Consolidation

Project owners are being identified. Project charters are being developed and approved. To learn more about each project, visit the Project Summaries webpage on the OCIO website here.

Unit Representatives Group

Since March, the Shared IT Services Program has been working with unit leadership to create a unit representatives group. The Shared IT Services Program Unit Representatives Group is an appointed set of individuals from campus units that meet monthly with the Shared IT Services Program leaders to collaborate on the design and implementation of the new shared IT services.

As a group, the Unit Representatives look ahead to important organizational and transition issues associated with the new shared IT services. They take on a shared responsibility in the areas of communication, collecting constituent feedback and unit readiness for each project rollout.

In May and June, the Shared IT Services Program staff held kickoff meetings for the new unit representatives group. Approximately 64 units are represented as a part of this group. To learn more about the program and to view the roster, click here.