Shared IT Services Program Unit Representative Program

In December 2014, we announced the Shared IT Services Program to build a unified IT environment, improving the IT landscape at Washington University in St. Louis. This is a collaborative effort in which the WUSTL IT community and WUSTL IT end-users will work together to define the future shared IT services offered by the new IT organization.

As we begin the project to design the future shared services, we are launching the Shared IT Services Unit Representative Group Program. This engagement program facilitates two-way communications between WUSTL IT and schools and departments to ensure their interests are represented in designing IT services, features and processes. The Unit Representative Group is comprised of senior representatives of a (mostly) non-IT background from across the university campuses. These individuals will meet with Shared IT Services Program change agents and WUSTL IT leadership on a monthly basis and engage in designing the future shared IT services.

The Unit Representative Program, like IT Governance, is another way your WUSTL IT community is working to collaboratively improve information technology by developing a coordinated vision that serves the university’s mission and strategic plan. To learn more about the Unit Representative Program, visit the OCIO website.
**Student Tech News**

Students, watch your WUSTL email inbox for important student tech news coming soon. Graduating seniors and students leaving the university should visit the [WUSTL Box website](http://www.box.wustl.edu) to review instructions on transitioning their WUSTL Box account to a personal Box account. Also note that Office 365 student accounts expire upon graduation. You will find more details on the [Student Technology Services website](http://www.sts.wustl.edu).

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**2016 IT Capital Investments**

We’ve completed the first [IT Capital Investment and Shared Services Request process](https://mailings.wustl.edu/list/hzw3s27h/150430D/13adh.vib?a0=763) and the IT Governance Executive Committee has approved nine proposals. You can view a summary of the IT Governance Executive Committee decisions for all FY2016 proposals on the OCIO website, [here](http://www.wustl.edu/it/itgovernance/committee-proposals/).

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**From WUSTL Dropbox to WUSTL Box**

In January, Information Services & Technology launched the [WUSTL Box](http://www.box.wustl.edu) cloud storage and collaboration service, providing all Washington University students, faculty and staff with 50GB of cloud storage for over 200 types of digital files. WUSTL Box accepts files up to 5GB, is HIPAA and FERPA compliant and is accessible on your mobile device.

As we continue to adopt WUSTL Box as the university preferred solution for cloud storage, we will begin to retire the [WUSTL Dropbox](http://www.dropbox.com) file transfer service. We will soon reach out to the small population of frequent WUSTL Dropbox users to notify them of the pending retirement and to recommend alternative solutions to fit their storage, sharing and collaboration needs.

If you have not yet activated your WUSTL Box account, do so by visiting [box.wustl.edu](http://box.wustl.edu). While there, you can review the [WUSTL Dropbox – WUSTL Box features comparison summary](http://www.wustl.edu/it/tools/compare-box-dropbox/). You may also use the [WUSTL Large File Transfer (LFT) System](http://www.wustl.edu/it/tools/lft/) to transfer files larger than 5GB.

The WUSTL Dropbox decommission project is part of the WUSTL IT lifecycle management initiative to provide optimal and efficient common IT solutions for the WUSTL community. For more information, contact support at [boxsupport@wustl.edu](mailto:boxsupport@wustl.edu).

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**Remote Connectivity with Charter and AT&T (Update)**

In the March issue of REfresh, we announced that the university signed agreements for [AT&T and Charter Communications peering relationships](http://www.wustl.edu/it/remote-connectivity/). The Charter Communications peering connection is active; however, the AT&T project is on hold as Network Planning Services and AT&T investigate solutions to control access to the AT&T peering data path. We will continue to provide updates on this project as they become available.

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**Learn@Work, Washington University's Learning Management System, Now Available**

Learn@Work—the new cloud based, WUSTL Key enabled university learning management system—is now available. Designed to provide a more consolidated and streamlined training experience, Learn@Work helps you complete and track compliance-related training activities in a single application. The dashboard view and personalized monthly email digests help you keep track of your progress while the mobile app makes it easy for you to access your profile. Visit the Human Resources website to learn more about [Learn@Work](http://www.wustl.edu/it/learnwork/).

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**WUSTL IT Security Analyst Co-Founder of Local Hackerspace Profiled on PBS Science Matters**

The local PBS station recently aired a feature profiling a St. Louis 3D printer startup that grew out of [Arch Reactor](http://www.archreactor.org), a hackerspace co-founded by WUSTL IT Information Security Analyst Joe Cathell.

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**IT Governance Shared Infrastructure Domain Committee Meeting**

Tuesday, June 9
2:00-3:00 pm
[Click here](https://mailings.wustl.edu/list/hzw3s27h/150430D/13adh.vib?a0=763) for more information.

**IT Governance Alumni & Development Sub-Domain Committee Meeting**

Wednesday, June 24
3:30-5:00 pm
[Click here](https://mailings.wustl.edu/list/hzw3s27h/150430D/13adh.vib?a0=763) for more information.

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**Tech News & Tips**

**5 ways to automate repetitive tasks in Outlook**

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**In Case You Missed It**

**Connecting Made Easy with Eduroam**

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**Let’s Stay Connected**

We’ll send this bimonthly digest to keep you in the loop. Got IT news? Tweet @WUSTL_CIO or email us at [cio@wustl.edu](mailto:cio@wustl.edu).
Click [here](https://mailings.wustl.edu/list/hzw3s27h/150430D/13adh.vib?a0=763) to watch the episode.

**We're on Twitter!**

Follow us at [@WUSTL_CIO](https://twitter.com/WUSTL_CIO) and stay up-to-date on the latest WUSTL IT news and events. And let us know what's on your mind. Tweet us anytime!