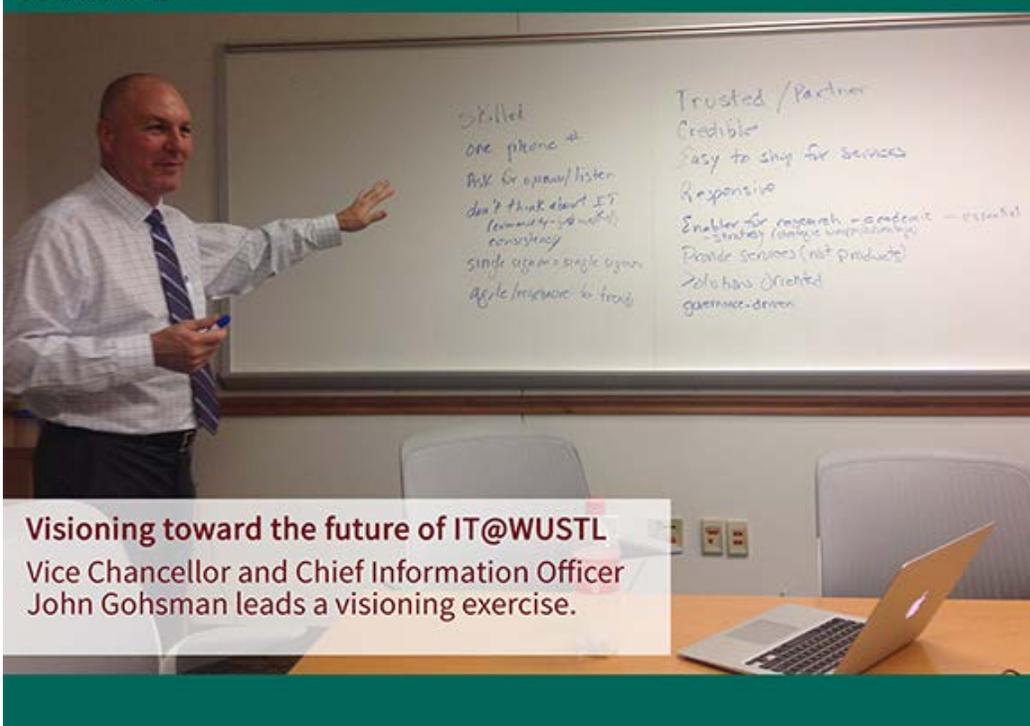# IT@WUSTL
CONNECTED
Washington University Technology Digest

APRIL/MAY 2015

ITSNAPS

Visioning toward the future of IT@WUSTL
Vice Chancellor and Chief Information Officer
John Gohsman leads a visioning exercise.

Shared IT Services Program Unit Representative Program

In December 2014, we announced the Shared IT Services Program to build a unified IT environment, improving the IT landscape at Washington University in St. Louis. This is a collaborative effort in which the WUSTL IT community and WUSTL IT end-users will work together to define the future shared IT services offered by the new IT organization.

As we begin the project to design the future shared services, we are launching the Shared IT Services Unit Representative Group Program. This engagement program facilitates two-way communications between WUSTL IT and schools and departments to ensure their interests are represented in designing IT services, features and processes. The Unit Representative Group is comprised of senior representatives of a (mostly) non-IT background from across the university campuses. These individuals will meet with Shared IT Services Program change agents and WUSTL IT leadership on a monthly basis and engage in designing the future shared IT services.

The Unit Representative Program, like IT Governance, is another way your WUSTL IT community is working to collaboratively improve information technology by developing a coordinated vision that serves the university's mission and strategic plan. To learn more about the Unit Representative Program, visit the OCIO website.

Welcome to Connected, the WUSTL technology digest!

Connected is a news, events and announcements digest from the Office of the Chief Information Officer.

Events

IT Governance Shared Infrastructure Domain Committee Meeting

Tuesday, May 12
2:00-3:00 pm

Click here for more information.

Staff Day Group Run

Network Planning & Services is sponsoring a group run for Washington University Staff Day. Click here for more information.

Monday, May 18
1:00 p.m.
Francis Field

Everyone is invited!

IT Professional Development Book Club

Please join us for discussion about a wide range of books relevant to the IT professional. We meet every fourth Thursday from 1-2pm alternating between Eads Hall, room 004 and Seigle Hall, room L085. Contact Marcia Mannen (marcia@wustl.edu) for more information. Learn more...

Next meeting:
Thursday, May 28
1:00-2:00 pm

Eads Hall

All are welcome!

Student Tech News

Students, watch your WUSTL email inbox for important student tech news coming soon. Graduating seniors and students leaving the university should visit the WUSTL Box website to review instructions on transitioning their WUSTL Box account to a personal Box account. Also note that Office 365 student accounts expire upon graduation. You will find more details on the Student Technology Services website.

2016 IT Capital Investments

We've completed the first IT Capital Investment and Shared Services Request process and the IT Governance Executive Committee has approved nine proposals. You can view a summary of the IT Governance Executive Committee decisions for all FY2016 proposals on the OCIO website, here.

From WUSTL Dropbox to WUSTL Box

In January, Information Services & Technology launched the WUSTL Box cloud storage and collaboration service, providing all Washington University students, faculty and staff with 50GB of cloud storage for over 200 types of digital files. WUSTL Box accepts files up to 5GB, is HIPAA and FERPA compliant and is accessible on your mobile device.

As we continue to adopt WUSTL Box as the university preferred solution for cloud storage, we will begin to retire the WUSTL Dropbox file transfer service. We will soon reach out to the small population of frequent WUSTL Dropbox users to notify them of the pending retirement and to recommend alternative solutions to fit their storage, sharing and collaboration needs.

If you have not yet activated your WUSTL Box account, do so by visiting box.wustl.edu. While there, you can review the WUSTL Dropbox – WUSTL Box features comparison summary. You may also use the WUSTL Large File Transfer (LFT) System to transfer files larger than 5GB.

The WUSTL Dropbox decommission project is part of the WUSTL IT lifecycle management initiative to provide optimal and efficient common IT solutions for the WUSTL community. For more information, contact support at boxsupport@wustl.edu.

Remote Connectivity with Charter and AT&T (Update)

In the March issue of REfresh, we announced that the university signed agreements for AT&T and Charter Communications peering relationships. The Charter Communications peering connection is active; however, the AT&T project is on hold as Network Planning Services and AT&T investigate solutions to control access to the AT&T peering data path. We will continue to provide updates on this project as they become available.

Learn@Work, Washington University's Learning Management System, Now Available

Learn@Work—the new cloud based, WUSTL Key enabled university learning management system —is now available. Designed to provide a more consolidated and streamlined training experience, Learn@Work helps you complete and track compliance-related training activities in a single application. The dashboard view and personalized monthly email digests help you keep track of your progress while the mobile app makes it easy for you to access your profile. Visit the Human Resources website to learn more about Learn@Work.

WUSTL IT Security Analyst Co-Founder of Local Hackerspace Profiled on PBS Science Matters

The local PBS station recently aired a feature profiling a St. Louis 3D printer startup that grew out of Arch Reactor, a hackerspace co-founded by WUSTL IT Information Security Analyst Joe Cathell.

IT Governance Shared Infrastructure Domain Committee Meeting

Tuesday, June 9
2:00-3:00 pm

Click here for more information.

IT Governance Alumni & Development Sub-Domain Committee Meeting

Wednesday, June 24
3:30-5:00 pm

Click here for more information.

Tech News & Tips

5 ways to automate repetitive tasks in Outlook

In Case You Missed It

Connecting Made Easy with Eduroam

Let's Stay Connected

We'll send this bimonthly digest to keep you in the loop. Got IT news? Tweet @WUSTL_CIO or email us at cio@wustl.edu.

Click here to watch the episode.

We're on Twitter!

Follow us at @WUSTL_CIO and stay up-to-date on the latest WUSTL IT news and events. And let us know what's on your mind. Tweet us anytime!

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