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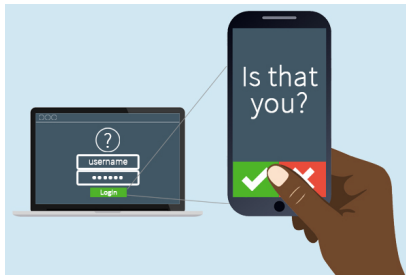
CONNECTED

• Washington University Technology Digest •

We deliver an integrated, responsive and secure technology environment that advances and supports exceptional learning, research, innovation and patient care.

Washington
University in St. Louis
OFFICE OF THE
CHIEF INFORMATION OFFICER

JAN/FEB 2016



Keep Your WUSTL Key ID Password for 364 Days

And Eliminate Birth Year Authentication with WashU 2FA Two-Factor Authentication Service

On January 28, Washington University Information Technology (WashU IT) launched a new service that protects your WUSTL Key credentials when accessing the Washington University (WashU) Human Resources Management System (HRMS) outside of the WashU network (off-campus).

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WashU 2FA two-step authentication services provided by Duo, a leader in cyber security platforms, enables identity verification through the use of a second device to protect your WUSTL Key ID. Once enrolled in the Duo authentication service, you'll log in to HRMS as usual with your WUSTL Key ID and password. This is the first step of authentication. Next, you'll verify your identity using the device you've enrolled with Duo (a mobile phone, tablet or home phone). This is the second step of authentication.

Enrollment in WashU 2FA **eliminates the birth year authentication requirement in HRMS and increases the password expiration period to 365 days**. WashU IT will expand WashU 2FA protection to other university systems that contain sensitive personal information over time.

Early enrollment in WashU 2FA is voluntary with mandatory enrollment in the service planned for March 2016. Visit the [WashU Information Security website](#) to learn more about WashU 2FA. More information and enrollment reminders will be provided as the mandatory enrollment period approaches.



Have Your Say: Complete the IT Service Quality Survey

On February 16, 2016, a random sampling of the Washington University community received an email survey from John Gohsman, Vice Chancellor of Information Technology & Chief Information Officer. This survey assesses IT service quality.

Participation in this survey provides the university critical information regarding the technology services that you depend on each day. The information submitted will remain anonymous and confidential.

The survey results will assist in setting university technology priorities, funding allocation and service improvements. The feedback will also aid in creating a baseline for comparing Washington University's IT services to other Association of American Universities (AAU) and Carnegie Foundation classification of High Research Universities. For more information about this national survey, visit www.techqual.org. Please email any questions you may have to itservicesprogram@wustl.edu.

Beware of Threats During Tax Season

Each year, the Washington University Information

Welcome to Connected, the WashU technology digest!

Connected is a news, events and announcements digest from the Office of the Chief Information Officer.

Events

Skype for Business Training (formerly Lync)

Every Thursday
11:00 am

[Click here](#) to join web conference (enter as 'guest'). Audio bridge is (866) 866-2244 and conference code: 8180941.

Unit Representatives Group Meeting

Thursday, February 18
2:00-4:30 pm

[Click here](#) for more information.

IT Professional Development Book Club

Please join us for discussion about a wide range of books relevant to the IT professional. Contact Marcia Mannen (marcia@wustl.edu) for more information. All are welcome! [Learn more](#).

Next meeting:

Thursday, February 25
12:00-1:00 pm

Seigle Hall L085

Tech Tips

Box offers several online training courses. Visit boxuniversity.com and find a Box training course to meet your needs.



Security Office (ISO) reminds you to be vigilant in recognizing tax season identity theft scams so that you can avoid becoming a victim. The latest phishing scam targeting the university suggests that you can access your W-2 by clicking a provided link and entering your personal information (see current scam and more phishing examples [here](#)). Don't fall for it.

The ISO has blocked this most recent threat using our [OpenDNS](#) service. Visit the ISO website for some important [tips on protecting your identity during tax season](#). If you suspect that you have received a phishing email, please notify the [ISO](#).

In Case You Missed It

[WashU IT Website Scanning Launched?](#)

Open Positions

See open Washington University IT positions [here](#).

Let's Stay Connected

We'll send this bimonthly digest to keep you in the loop.

Got IT news? Tweet [@WUSTL_CIO](#) or email us at cio@wustl.edu.



Blackboard Migration a Success

The process to migrate Blackboard services from self-hosting on campus to Blackboard's private cloud "went well," according to Dr. Steve Westlund, Director, IT Enterprise Applications. The system was taken offline at 6 p.m. on December 23. Services were restored at noon on December 29, five days ahead of schedule. This success was the result of close collaboration among WashU IT groups, campus partners and the vendor throughout the fall to establish a reliable

process.

Approximately two terabytes of data were moved to the cloud and converted to run in an Oracle environment. After the process was completed, Enterprise Applications conducted quality assurance tests involving the Teaching Center and support staff in the schools.

The migration provides several improvements: increased functionality, higher availability, disaster recovery and improved response time. It also shifts the operational workload and server support to the Blackboard Managed Hosting team, allowing 12 servers to be retired. The migration was a necessary step to take advantage of improved user interface offerings from the vendor.

Those with additional questions about the Blackboard migration can contact [Steve Westlund](#).



FY2017 IT Capital Investments Selected

The Office of the CIO and IT Executive Committee have reviewed all FY2017 IT Capital Investment and Shared Services Request proposals and selected FY2017 investments

You can review a summary of approved FY2017 IT Capital Investment projects [here](#).



Email Consolidation Bridges WUSM, Danforth and BJC Directories, Enhances Collaboration

The Washington University School of Medicine (WUSM) Email Consolidation Project (part of the Shared IT Services Program) is bridging communications gaps between campuses. Historically, a WashU student, faculty or staff member on the Danforth Campus had no way to easily share his or her calendar with individuals on the School of Medicine

campus or those working at BJC. Forget having an easy way to video conference or instant message using Skype for Business (formerly Lync) between campuses. But that is quickly changing.

In August, the second phase of the University [Microsoft Office 365 \(O365\) initiative](#) began. At the end of October, BJC address book information was made available in WashU's O365 system as the result of a federation agreement between the university and BJC. This agreement allows for BJC contact information to be displayed in the WashU Microsoft Office global address book.

Since the project launch, the WashU IT email migration team has transitioned more than 2,800 user

email accounts to O365. This number will continue to climb each week as many more migrations are already scheduled. Read more about the project [here](#).



WU Libraries Launch New Website

Washington University Libraries launched a new website on January 6, 2016, delivering reorganized content, an up-to-date look, and other benefits to users. The early January launch gave the website's heaviest users—graduate students, faculty members, and undergraduates—time to explore and become familiar with the site prior to the start of classes.

The last comprehensive redesign of the Libraries' site took place eight years ago. In the intervening years, the site grew substantially, becoming unwieldy and dated. The new site took two years to design and implement. It's built on a highly flexible WordPress content management platform, which is used by many educational, cultural, and corporate institutions, and which WU's Office of Public Affairs is advocating for across campus. The switch to WordPress has facilitated a number of improvements to the library site, making content updates easier and providing greater functionality for visitors. [Continue reading>>>](#)

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